Wyatt Sommer

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Team player with a can-do attitude. Hard-worker with outstanding customer facing abilities. Well-rounded and determined; can handle multiple tasks at one time. Provides great customer service both internally and externally. Communicates in a professional, timely, and effective manner. Comfortable in busy, deadline driven environments with rapidly changing priorities. Learn fasts and hits the ground running. Can work a flexible schedule including weekends. Basic Spanish proficiency.

CORE COMPETENCIES

- Detail Oriented
- Customer Success

Goal Focused

Inventive

- Business Development
- Reliable & Dependable

- Self-Motivated
- Retail & Business Environments
- Well-Liked & Respected

WORK HISTORY

Hopdoddy Burger Bar, Denver, CO

May 2024 - Present

Front of House: Greet customers, provide exceptional customer service to all guests, take orders at a fast pace, bring food to the guest's tables, craft cocktails, bus tables, maintain composure and stay calm when it's really busy, always be friendly and helpful to all guests, multitask effectively.

TOPO Designs, Denver, CO

August 2023 - March 2024

Retail Associate: Greet and interact with potential customers, share the Cotopaxi mission and story, inform customers of the features and benefits of the products, keep store stocked with one of each size for each product, clean and organize the store and stock room, take out trash and recyclables, strike up regular conversations with potential customers about their travels and activities in Denver.

Cotopaxi, Denver, CO

June 2022 - July 2023

Retail Guide: Greet and interact with potential customers, share the Cotopaxi mission and story, inform customers of the features and benefits of the products, keep store stocked with one of each size for each product, clean and organize the store and stock room, take out trash and recyclables, strike up regular conversations with potential customers about their travels and activities in Denver.

Museum of Contemporary Art (MCA), Denver, CO

February 2022 - August 2022

Gallery Attendant: watch the art galleries, keep people from touching the art, make sure all guests are out at the end of the day, make art.

Kyu Ramen, Denver, CO

September 2020 - November 2021

Kitchen Staff: Keep the restaurant running smoothly by loading, running, and unloading dish machines, and maintaining adequate levels of clean tableware. Ensured the cleanliness and sanitization of dishes, tableware, glassware, pots, pans, and utensils. Followed proper rules of hygiene and food safety measures. Filled in as requested to assist in other areas of the restaurant.

9thai, Denver, CO

January 2019 - July 2019

Server: Delivered exceptional dining experiences. Served in-house and takeout orders. Bused and cleaned tables. Guided customers through menus, demonstrating a thorough knowledge of all food and beverage offerings. Provided timely, attentive, fun, and friendly service so customers felt valued and well cared for. Built loyal and return customers.

Hampton Digital, Evergreen, CO

June 2017 - December 2018

Digital Marketer: Information Technology services company specializing in online advertising and marketing services. Engaged with customers, tracked marketing performance, and helped client convert visitors into sales.

Eldora Mountain Ski Club, Nederland, CO

December 2016 - March 2017

Snowboard Instructor: Instructed kids and adults on the fundamentals of snowboarding. Provided quality instruction in a safe and fun manner. Educated and demonstrated proper use of equipment. Upheld guest well-being in varying winter weather conditions. Observed students to detect and correct mistakes. Explained rules and procedures.

Jersey Mikes, Boulder, CO

January 2016 - June 2016

Fry Cook: Ensured food was delicious. Cooked hot sandwiches on the grill. Sliced cold cuts and made deli sandwiches. Prepared fryers and ingredients for cooking, including portioning, chopping, and storing. Cooked food items according to specified cook times. Followed food safety and handling procedures.

Hampton Pool Works, Quogue, NY

June 2015 - August 2015

Pool Cleaner: Provided pool cleaning services, managed equipment, and handled customer service interactions with clients. Brought a professional attitude while striving to surpass customer's expectations. Performed basic repairs and maintenance. Assured clean work sites. Kept accurate records.

EDUCATION

University of Denver, Web Development Certificate

Intensive 24-week long boot camp dedicated to designing and building web applications. Skills learned consisted of HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node JS, MySQL, MongoDB, Express, Handlebars JS, and React JS.

COMMUNITY SERVICE

Homepage, LLC: Created iOS social media app that allows users to share literature, images, video, and audio files with the world. **Goal**: use proceeds to build sustainable communities for unhoused humans.